



## **Anavon Hosted Managed VoIP Systems**

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**(877) 872-0812**



## WELCOME TO ANAVON

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Choosing a communications solution on which to run your business is about more than a list of features and a good price. It's also about **choosing a company that will deliver the best experience for you and your users**, and it's about choosing a solution you can trust. Anavon stands out from the competition.

### THE ANAVON DIFFERENCE IS QUALITY

By employing the most knowledgeable employees and technicians, we ensure that each project is managed—from implementation to completion—using only the best technology, products, and techniques. Anavon's technicians are manufacturer-trained and certified, and are familiar with most major telephone systems and data networks.

### CUSTOMER SERVICE

Anavon prides itself on placing continued emphasis on customer satisfaction. Each new customer is assigned a Client Service Representative who knows the details of the account. From types of services at each location to a thorough understanding of invoices, they can answer any questions you may have and make suggestions that allow you to better utilize the service of our vendors and carriers.

### THE RIGHT SOLUTION

You can take comfort in knowing that at Anavon, we aren't specifically pushing you toward a hosted solution, because that's all we offer. We also offer a comprehensive portfolio of customer premises-based solutions, so you know we will recommend the solution that best fits your business.

### MEETING OUR CUSTOMERS' NEEDS

We realize that every business is different and every customer's needs are unique. We look at our customers' total communications infrastructure and budget and recommend the finest in telecommunication products to ensure that each business continues to operate at its maximum efficiency.





# INTRODUCING ANAVON'S HOSTED PBX COMMUNICATIONS PLATFORM

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*Traditional phone systems present two main problems for businesses: limited features and high costs.*

## **ANAVON'S HOSTED PBX**

Anavon Hosted Solutions is a hosted PBX communications service that delivers everything a business needs, from executive phones to local service and long distance—all for less than what you're paying for your current plain old telephone service (POTs).

## **FEATURE-RICH AND HIGHLY RELIABLE**

Anavon's Hosted Solution is designed from the ground up and delivered through an award-winning Meta Switch platform, which is one of the telecom industry's most reliable and popular integrated hosted PBX systems. Anavon Hosted gives you the rich enterprise-class features and reliability you need to portray a professional, successful image and drive customer satisfaction.

## **SIMPLE & FLEXIBLE**

As your business changes and grows, you don't need to worry about how much capacity your communications system has—you have complete flexibility to add and change users as your business requires it. Intuitive and easy-to-use features mean your users will be able to take advantage of all of the productivity-enhancing features Anavon Hosted has to offer, now and in the future. You can rest assured that you will have access to the latest technology innovations that will drive the productivity of your business.

## **EASE OF MANAGEMENT**

The system can be programmed and maintained remotely at a fraction of the cost of an on-site visit. Common changes such as adding a new employee, changing call routing, or modifying an auto attendant can be done quickly in-house. It's like having a dedicated phone system administrator on site.

## **SAVE ON SYSTEM REPAIRS**

System Diagnostics is automatically performed daily and minor database and software repairs are fixed before they turn into a major problem. Never worry about having to replace a system card, power supply, voicemail, or other expensive system component because everything is maintained remotely.

## **BETTER UTILIZE EMPLOYEES**

For your employees, it means that they could be part of a single service group that includes people from different cities. Your company can also implement a company-wide extension plan that works regardless of the location of the employee. Operators can be shared across locations, and employees can assist other locations as needed during peak activity or vacation and/or sick days. Employees with special skills at one location can be utilized across locations.

## **BOTTOM LINE**

Because of all the advances in Hosted PBX technology, even small businesses with just a few phones are finding this solution affordable. All of these features are more than just a convenience—they can have a dramatic and very positive impact on your business' bottom line, your employees' productivity and workflow efficiency. That, in turn, offers a double savings for you: you'll pay less for better phone service with more features, and the rich new features will help you do more business.



## Yealink T58A with Camera

*Yealink SIP-T58A with Camera is a smart business phone that enables productivity-enhancing visual communication, with the ease of a standard phone.*

- 7 inch (1024 x 600) capacitive adjustable touch screen with 720p30 HD video
- Yealink Noise Proof Technology
- Door Phone Features (Preview, One-button Open, Monitoring)
- Built-in Bluetooth 4.2 for headsets and pairing mobile devices & built-in 2.4G/5G Wi-Fi
- USB 2.0 port (2.0 compliant) for USB headset, media, and storage applications
- Up to 3-party video conferencing
- Up to 5-party video/audio mixed conferencing
- Wall mountable



## Yealink EXP50 Expansion Module

*Yealink EXP50 Color-screen Expansion Module is for Yealink T5 Series IP phones, including SIP-T58V/SIP-T58A/SIP-T56A/SIPT54S/SIP-T52S. It is designed to expand the functional capability of your SIP phone to a whole new level.*

- 4.3" 272 x 480-pixel color screen
- Color icons for a rich visual experience
- 20 physical keys on each page with dual-color LEDs
- Three independent control keys with illuminated LED or fast switching pages
- Supports up to 3 modules daisy-chain
- Supports Dual-color LEDs
- Stand with 2 adjustable angles



## Yealink T57W

*Designed with busy executives and professionals in mind, Yealink SIP-T57W is an easy-to-use Prime Business Phone with a 7" adjustable screen.*

- 7" 800 x 480 capacitive adjustable touch screen
- Adjustable LCD screen
- Built-in Bluetooth 4.2
- Built-in dual-band 2.4G/5G Wi-Fi (802.11a/b/g/n/ac)
- USB 2.0 port for USB recording, wired/wireless USB headsets, and EXP50
- Dual-port Gigabit Ethernet
- PoE support
- HAC Handset
- Paperless label design
- Wall mountable



## Yealink CP960 Conference Phone

*Yealink CP960 conference phone strikes an outstanding balance between ease-of-use and powerful features, delivering a smarter audio conferencing solution for your company.*

- Optima HD voice, full-duplex technology
- 20-foot and 360-degree voice pickup range
- Two additional CP Wireless Expansion Microphones
- Built-in 3-microphone array
- Android 5.1 operating system
- 5-inch multi-touch screen with 720x1280 resolution
- Power over Ethernet
- 5-way voice conferencing
- Built-in Wi-Fi/Bluetooth
- Connect to PC via micro USB
- Call recording



## Yealink T54W

*Designed with busy executives and professionals in mind, Yealink SIP-T54W is an easy-to-use Prime Business Phone with a 4.3" adjustable display.*

- 4.3" 480 x 272-pixel color display with backlight
- Adjustable LCD screen
- Built-in Bluetooth 4.2
- Built-in dual-band 2.4G/5G Wi-Fi (802.11a/b/g/n/ac)
- USB 2.0 port for USB recording, wired/wireless USB headsets, and EXP50
- Up to 16 VoIP accounts
- Dual-port Gigabit Ethernet
- PoE support
- HAC Handset
- Paperless label design
- Wall mountable



## Yealink T33G IP Phone

*Yealink's new SIP-T33G takes entry-level IP phones to a level never achieved before, making full-use of high-quality materials, plus an extra-large 320x240-pixel color display with backlight—showing a clear 6-line data display.*

- 2.4" 320 x 240-pixel color display with backlight
- Dual-port Gigabit Ethernet
- PoE support
- Opus codec support
- Up to 4 SIP accounts
- Local 5-way conferencing
- Support EHS Wireless Headset
- Unified Firmware
- Support YDMP/YMCS
- Stand with 2 adjustable angles
- Wall mountable



## Yealink T53W

*Yealink SIP-T53W is designed for busy executives and professionals, offering a built-in USB 2.0 port which allows for USB recording—or a direct wired/wireless USB headset.*

- 3.7" 360x160-pixel graphical LCD with backlight
- Adjustable LCD screen
- Built-in Bluetooth 4.2
- Built-in dual-band 2.4G/5G Wi-Fi (802.11a/b/g/n/ac)
- USB 2.0 port for USB recording, wired/wireless USB headsets, and EXP50
- Up to 12 VoIP accounts
- Dual-port Gigabit Ethernet
- PoE support
- HAC Handset
- Paperless label design
- Wall mountable



## Yealink W59R

*Yealink W59R, certified to rigorous IP67 standard, is a professional ruggedized DECT handset with integrated Bluetooth and a vibration alarm. \*This unit requires either a YEA-W60B Base Station or a YEA-W80DM and YEA-W80B to work\**

- Seamless handover and roaming
- Scratch-resistant & disinfectant-resistant
- 1.8" 128x160 TFT color screen with intuitive user interface
- HD voice and FNR (Flexible Noise Reduction)
- Alarm functions for occupational safety: push-button alarm, no-movement alarm, mandown alarm, and running alarm
- Up to 28 hours of talk time (18 hours with Bluetooth headset)
- Up to 360 hours of standby time (200 hours with Bluetooth headset)
- Keypad backlight and keypad lock
- LC3 (Low Complexity Communication Codec) Plus for high and stable audio quality
- Fully compatible with Yealink W80 Multi-Cell System for seamless roaming and handover

## CORDLESS & SOFTPHONE OPTIONS

### Cordless Phones

- Increase mobility and mix & match our Cordless Phone and Cordless Desk Phone as needed
- Perfect for installations where Ethernet cabling is too expensive or unavailable
- Can be used within 150 ft of the cordless base—each base supports up to six cordless phones of either variety

### Softphones for PCs, Macs, and Smartphones

- Handle calls and manage the system right from your mobile device or computer
- Works on Windows PCs, Macs, laptops or virtually any Apple or Android smartphone or tablet
- Works with Bluetooth headsets for hands-free comfort
- Completely integrates with your mobile phone contacts and Microsoft Outlook for one-touch dialing
- Outgoing Caller ID is your Anavon Hosted number
- Switch between your office and mobile phone number
- Use Anavon Hosted minutes rather than expensive cell phone minutes—helpful for international calls
- Make changes to the system with our mobile-optimized customer portal

## POWERFUL ACCESSORIES

### Yealink WH63



Armor up with Yealink WH63 Mono UC to keep conversations private. No more EHS adapters needed—connect your desk phone directly with one USB cable and 2 Micro USB ports contained in the base, supporting connections to PC and IP phone simultaneously.

Integrated deeply with Yealink IP Phones, you can just feel the crystal call experience immediately upon wearing the WH63. Also works with popular UC platforms, achieving all-round collaboration.

- Wireless range up to 120m/394 ft
- Ultra-comfortable headband
- Talking time up to 8 hours
- Charge time of 2.5 hours

### Yealink WH62



The Yealink WH62 Wireless Headset with Microphone for IP & VoIP phones offers a noise-canceling mic and single-ear headset with charge stand—for unified communication.

- **Ultra Noise-Canceling with Acoustic Shield:** Filter out background noise by 2x while you are on a call, providing HD voice quality.
- **Wireless Freedom & All-Day Power:** With up to 160m wireless range and 14 hours of talk time, it is suitable for users' daily communication needs.
- **All-Day Comfort & Intelligent Mute:** The lightweight headset has adjustable headband and replaceable ear cushions.
- **Multi UC Platform Compatibility:** Users can enjoy consistent call experience across UC platforms. Yealink WH62 is certified for Microsoft Teams.

### BLT60—Busylight



Yealink BLT60 helps to boost great productivity in the office. With its star/heart/square shape light guide, people around you can always know your working state—no matter which one you choose.

The BLT60 synchronously displays the current desk phone/softphone presence state with the colors, and the 1.8m cord allows you to place the light wherever it's easily seen; for example, the corner of your desk or the PC monitor.

- Easy to use
- Plug-and-play
- Synchronously present working state





*The Anavon team has become our go-to for any technical issues that come up. From **phone system support to security and I.T. support**, they are always ready to jump in and get us where we need to be. Thank you for all your help with our new phone system. **Your team went over and above** to make sure all our phones worked with our property management system.*

—John Wilder, Director of Engineering  
Grand Beach & Sugar Beach Resorts  
Brookside Village Apartments



*Before Anavon, we struggled with communications. We were on a very old system that would not allow us to even transfer a call. We met with Anavon and **they set us up with a new system, they trained us on how to use the system, and always followed up on our calls.** We have since used Anavon again in another facility of ours. We are very happy with Scott and all the crew at Anavon!*

—Traverse Victorian Management



Traverse Victorian  
Senior Living



*Anavon has been a great resource for all of our **internet, telecommunication and equipment needs.** Their staff has taken care of **complex communication issues** with professionalism and promptness. Whenever we have a technical issue we rely on Anavon to make the arrangements to get the issue resolved.*

—Josh Gilde  
LC Materials



# ADDITIONAL HOSTED VOIP INFORMATION

## Future-proof your business telecommunications with Anavon's Managed Hosted VoIP System.

It doesn't make sense to install a phone system in your business that requires regular maintenance, repairs, and upkeep! With Anavon's hosted platform, your business phone system is maintained 24/7, 365 days a year by system engineers, all at our cost—not yours. This is because the system does not live on-premise, but rather in a secure, geo-redundant data center, providing your business with added savings, security, and executive-level functionality.

No Maintenance

No Repairs

Never Outgrow

Never Obsolete

When you partner with Anavon, your business will continually gain access to new features and functions without the need to upgrade or buy a new phone system. Unlike many premise-based systems that come with a limited list of features, Anavon's Managed Hosted VoIP solutions offer over 80 state-of-the-art features and we continue to add more based on user recommendations and market demand!

## WARRANTY INFORMATION

### System

#### *Lifetime Hosted System Warranty*

Anavon Technology Group's (ATG) **Lifetime System Warranty**: The Managed Hosted VoIP System is hosted in a secure redundant data center maintained 24/7/365 by system engineers—at our expense, not yours—for as long as you have your services with ATG. Never worry about having to replace a CPU, Power Supply, Voice Mail, Trunk Card, or Extension Card; this will also eliminate service calls and truck rolls.

### IP Phones

#### *Three Year Phones Warranty*

Yealink and other phone manufacturers warranty their IP Phones for one year, but Anavon Technology extends that warranty for an additional two years, for a **total of three years**.

### Switches

#### *Lifetime Netgear Switch Warranty*

Anavon uses Netgear gigabit switches and Netgear warranties their switches for **the life of the product**.

### Router

The Mikrotik multi-port Router with ARM architecture CPU comes with a standard one year warranty. Anavon Technology extends that warranty for an additional two years, for a **total of three years**.

## 2020 INDUSTRY AWARDS





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