



**Anavon
Hosted VoIP
Systems**

(877) 872-0812



WELCOME TO ANAVON

Choosing a communications solution on which to run your business is about more than a list of features and a good price. It's also about **choosing a company that will deliver the best experience for you and your users**, and it's about choosing a solution you can trust. Anavon stands out from the competition.

THE ANAVON DIFFERENCE IS QUALITY

By employing the most knowledgeable employees and technicians, we ensure that each project is managed—from implementation to completion—using only the best technology, products, and techniques. Anavon's technicians are manufacturer-trained and certified and are familiar with most major telephone systems and data networks.

CUSTOMER SERVICE

Anavon prides itself on placing continued emphasis on customer satisfaction. Each new customer is assigned a Client Service Representative who knows the details of the account. From types of services at each location to a thorough understanding of invoices, they can answer any questions you may have and make suggestions that allow you to better utilize the service of our vendors and carriers.

THE RIGHT SOLUTION

You can take comfort in knowing that at Anavon, we aren't specifically pushing you toward a hosted solution, because that's all we offer. We also offer a comprehensive portfolio of customer premises-based solutions, so you know we will recommend the solution that best fits your business.

MEETING OUR CUSTOMERS' NEEDS

We realize that every business is different and every customer's needs are unique. We look at our customer's total communications infrastructure and budget and recommend the finest in telecommunication products to ensure that our customer's business continues to operate at its maximum efficiency.



INTRODUCING ANAVON'S HOSTED PBX COMMUNICATIONS PLATFORM

Traditional phone systems present two main problems for businesses: limited features and high costs.

ANAVON'S HOSTED PBX

Anavon Hosted Solutions is a hosted PBX communications service that delivers everything a business needs, from executive phones to local service and long distance—all for less than what you're paying for your current plain old telephone service (POTs).

FEATURE-RICH AND HIGHLY RELIABLE

Anavon Hosted Solutions is designed from the ground up and delivered through an award-winning Meta Switch platform, which is one of the telecom industry's most reliable and popular integrated hosted PBX systems. Anavon Hosted gives you the rich enterprise-class features and reliability you need to portray a professional, successful image and drive customer satisfaction.

SIMPLE & FLEXIBLE

As your business changes and grows, you don't need to worry about how much capacity your communications system has—you have complete flexibility to add and change users as your business requires it. Intuitive and easy-to-use features mean your users will be able to take advantage of all of the productivity-enhancing features Anavon Hosted has to offer, now and in the future. You can rest assured that you will have access to the latest technology innovations that will drive the productivity of your business.

EASE OF MANAGEMENT

The system can be programmed and maintained remotely at a fraction of the cost of an on-site visit. Common changes such as adding a new employee, changing call routing, or modifying an auto attendant can be done quickly in-house. It's like having a dedicated phone system administrator on site.

SAVE ON SYSTEM REPAIRS

System Diagnostics is automatically performed daily and minor database and software repairs are fixed before they turn into a major problem. Never worry about having to replace a system card, power supply, voicemail, or other expensive system component because everything is maintained remotely.

BETTER UTILIZE EMPLOYEES

For your employees, it means that they could be part of a single service group that includes people from different cities. Your company can also implement a company-wide extension plan that works regardless of the location of the employee. Operators can be shared across locations, and employees can assist other locations as needed during peak activity or vacation and/or sick days. Employees with special skills at one location can be utilized across locations.

BOTTOM LINE

Because of all the advances in Hosted PBX technology, even small businesses with just a few phones are finding this solution affordable. All of these features are more than just a convenience—they can have a dramatic and very positive impact on your business' bottom line, your employees' productivity and workflow efficiency. That, in turn, offers a double savings for you: you'll pay less for better phone service with more features, and the rich new features will help you do more business.



Color Touch Screen LCD Phone

- The ultimate productivity tool for any executive or manager
- Bright, easy-to-read 7-inch color LCD touch screen
- 6 pgs. of 16 self-labeling keys for one-touch access to powerful applications

72-Key LCD Phone

- The perfect phone for a wide range of staff; available with 72 keys
- Self-labeling, 4.3" back-lit LCD color screen immediately updates the programmable keys
- Completely customizable and designed for flexible, fast access to enterprise-class features

18-Key LCD Phone

- Perfectly suited for multiple user groups
- Completely customizable and designed for flexibility and ease-of-use
- One-touch access to powerful applications
- 3.5" back-lit color LCD screen
- 4 context-sensitive soft keys

Slim Phone

- The ideal phone for small spaces
- Cost-effective, entry-level display phone
- A fully programmable phone for any location
- Call detail records

ALL LCD PHONES OFFER

- 4 Soft Keys
- 11 Function Keys for Instant Feature Access
- Self-Labeling Keys
- Park and Page
- Built-in Intercom
- Hands-Free Speakerphone
- Integrated Ethernet Switch
- Voicemail Indicator Light

ADVANCED CAPABILITIES

Anavon Hosted is compatible with existing systems such as:

- Fax Machines
- Entry Control Systems
- Overhead Paging Systems
- Gigabit Ethernet



CORDLESS & SOFTPHONE OPTIONS

Cordless Phones

- Increase mobility, and mix & match our Cordless Phone and Cordless Desk Phone as needed
- Perfect for installations where Ethernet cabling is too expensive or unavailable
- Can be used within 150 feet of the cordless base—each base supports up to six cordless phones of either variety

Softphones for PCs, Macs and Smartphones

- Handle calls and manage the system right from your mobile device or computer
- Works on Windows PCs, Macs, laptops or virtually any Apple or Android smartphone or tablet
- Works with Bluetooth headsets for hands-free comfort
- Completely integrates with your mobile phone contacts and Microsoft Outlook for one-touch dialing
- Outgoing Caller ID is your Anavon Hosted number
- Switch between your office and mobile phone number
- Use Anavon Hosted minutes rather than expensive cell phone minutes—helpful for international calls
- Make changes to the system with our mobile-optimized customer portal

POWERFUL ACCESSORIES



Wireless Dect Headset

- The ultimate in hands-free comfort and flexibility
- 300-foot range



Wireless Dect Handset

- Move around the office without missing calls
- 300-foot range



Programmable Key Modules (Sidecar)

- Manage multiple lines by adding up to 96 extra buttons
- Ideal for receptionists



*The Anavon team has become our go-to for any technical issues that come up. From **phone system support to security and I.T. support**, they are always ready to jump in and get us where we need to be. Thank you for all your help with our new phone system. **Your team went over and above** to make sure all our phones worked with our property management system.*

—John Wilder, Director of Engineering
Grand Beach & Sugar Beach Resorts
Brookside Village Apartments



*Before Anavon we struggled with communications. We were on a very old system that would not allow us to even transfer a call. We met with Anavon and **they set us up with a new system, they trained us on how to use the system, and always followed up on our calls.** We have since used Anavon again in another facility of ours. We are very happy with Scott and all the crew at Anavon!*

—Traverse Victorian Management



Traverse Victorian
Senior Living



*Anavon has been a great resource for all of our **internet, telecommunication and equipment needs.** Their staff has taken care of **complex communication issues** with professionalism and promptness. Whenever we have a technical issue we rely on Anavon to make the arrangements to get the issue resolved.*

—Josh Gilde
LC Materials



HOSTED VOIP SEAT OPTIONS

► Executive Feature Sets ► Affordable Pricing ► All The Features Your Business Needs—Now and in the Future

Future-proof your business telecommunications with Anavon's Hosted VoIP. When you partner with Anavon, your business continually gains access to new features and functions without the need to upgrade or buy a new phone system. Unlike many premise-based systems that come with a limited list of features, Anavon's Hosted VoIP solutions offer over 80 state-of-the-art features and we continue to add more based on user recommendations and market demand!

	Basic Seat	Standard Seat	Advanced Seat
Virtual Line, Local Telephone Number (DID), Extension, License	✓	✓	✓
Three Simultaneous Call Capacity (Call Path) (SCC)	✓	✓	✓
Over 80 Calling Features	✓	✓	✓
Phone Options: Purchase, Rent or Customer Provided	✓	✓	✓
Online Customer Portal	✓	✓	✓
Desktop and Mobile App (Chat, Presence and Contacts)	✓	✓	✓
Selective Call Routing	✓	✓	✓
Voicemail/Voicemail to Email	✓	✓	✓
Automated Voicemail Transcription	Optional	✓	✓
Call Twinning (Voice over IP Twinning)	Optional	✓	✓
SMS Text Messaging	Optional	✓	✓
Mobile Softphone	Optional	✓	✓
PC/MAC Softphone	Optional	✓	✓
Integration with Third-Party Applications (One Per Seat)	Optional	Optional	✓
Extension Call Recording (One Per Seat)	Optional	Optional	✓
Officesuite Fax 100 (One Per Seat)	Optional	Optional	✓
Officesuite HD Meeting—25 Participant (One Per Seat)	Optional	Optional	✓
Multi-Desking (Maximum Devices Logged In Simultaneously)	1	5	5

2020 INDUSTRY AWARDS





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